

FTX Collapse Points to Need for Greater Adoption of Institutional-Grade Custody, Regulation

November 21, 2022

For the past few years, a large percentage of the digital asset community has gravitated to vertically integrated platforms to trade, settle, custody, and lend/borrow digital assets. Vertically integrated business models have been a convenient way to offer services to investors in a single package, including investing, trading and participation in yield activities.

Notable examples of vertically integrated business models in the U.S. include Coinbase and FTX.US, which both combine retail-focused trading with institutional capital markets activities.

Even before the collapse, FTX.US was an interesting example. It functioned as a broker-dealer, swap execution facility (SEF), Derivatives Clearing Organization (DCO), Designated Contract Market (DCM), and also had U.S. state money transmitter licensing. All that allowed it to offer both “spot” crypto and derivatives on the same platform.

Much has been made of FTX’s desire to acquire all the necessary licenses via acquisitions (i.e., via LedgerX) or on their own, including their minority investment in IEX, to support regulatory hedging and overall strategy.

But now, the FTX collapse has turned that model on its head. It is remarkable how swiftly FTX collapsed, and the implications will take months to reverberate around the industry. Memories will be long. The list of institutions invested in FTX is extensive and includes some of the most well-known names in venture investing and private equity. The institutional community will take a hit, and it will take time for investors to settle and recommit to crypto.

Separation of Trading and Custody

While the FTX situation remains opaque and quickly evolving, we can already point to changes to come. The inability for investors to recover their digital assets drives home the importance of digital asset custody models and relationships. The collapse of a broker-dealer should simply not impact the ability of clients to recover their assets in custody.

At FTX, apparently the assets were not in verifiable, segregated accounts held on-chain, with the movement of the assets controlled by the asset owner. These assets were likely held in omnibus accounts managed by FTX and comingled with the assets of other business entities. This comingling reached epic proportions, according to press reports. Moreover, the assets do not appear to be bankruptcy remote.

Because this collapse affects not only FTX’s own investors, but also the ability for FTX clients to recover their

assets, we believe **defining institutional-grade custody and best practices will be moved up the priority list in the coming weeks and months.**

Our research shows that institutional-grade cold storage and exchange wallets were neck and neck in popularity among professional investors as of a few weeks ago. The FTX collapse puts the exchange-based custody model under extreme scrutiny. The counterparty risk was always known and accepted, but full-scale bankruptcies always seemed somehow out of scope. No more.

As firms consider the available range of hardware- and software-based storage options, such as cold storage and multi-party computation (MPC), **institutional-grade solutions are likely to become far more popular and crowd out the exchange-provided wallets (by demand and later by regulatory edict.)**

Buy-Side Preferences for Crypto Custody—Custodians



Note: Based on 17 respondents.

Source: Coalition Greenwich 2022 Digital Assets Infrastructure Study

Government Action

Also moved up on the priority list: regulatory oversight. There will clearly be hearings on the FTX matter, and Congress will (try to) act. After a brief pause while the market settles down and digests, we expect the following:

- Existing bills already before Congress will be modified or scrapped altogether.
- U.S. regulators will move swiftly. Both the CFTC and SEC can move without agreeing fully on how to define these digital assets (securities vs. commodities) under existing rules.
- U.S. regulators will seek to separate proprietary trading activities from any U.S. crypto platform that seeks to define itself as a regulated exchange or alternative trading system (ATS).
- U.S. regulators will likely require that custody be separated from other exchange activities.
- The SEC will move to further define a “qualified custodian” or QC for digital assets. (According to our research, almost two-thirds of buy-side firms report they do not fully understand rules defining what it means for their custodian to be a qualified custodian (QC) for digital assets.)
- Institutional-grade custodians, particularly those with well-established brands, secure technology and healthy balance sheets, will see their solutions more heavily sought after (with their segregated accounts on-chain, insurance, bankruptcy remoteness, KYC/AML, etc.).

Institutional activity was really only just beginning when the FTX collapse occurred. Adding clarity on custody, in particular, could go a long way to further continuing the floodgates of institutional flows into digital assets, once the FTX dust starts to settle and the industry is ready to move forward. Despite the volatility, even Man Group Plc is reported to be close to launching a crypto hedge fund this week.

Ultimately, digital asset custody is a matter of trust. Bankruptcy remoteness, or the lack of it, is a concern that we have heard come up time and time again from institutional investors, even before this most recent mess. Now investors are being forced to face the worst-case scenario.

Bringing more institutions into digital assets will (now more than ever) require the continued build-out of a robust technological and operational infrastructure to support trading and investing. Moreover, regulatory clarity, along with education by custodians about different custody options, will help firms better integrate digital assets into their investment frameworks, while reducing the tail risk that we've now come to know is very real.

www.greenwich.com | ContactUs@greenwich.com

Coalition Greenwich, a division of CRISIL, an S&P Global Company, is a leading global provider of strategic benchmarking, analytics and insights to the financial services industry.

We specialize in providing unique, high-value and actionable information to help our clients improve their business performance.

Our suite of analytics and insights encompass all key performance metrics and drivers: market share, revenue performance, client relationship share and quality, operational excellence, return on equity, behavioral drivers, and industry evolution.

About CRISIL

CRISIL is a leading, agile and innovative global analytics company driven by its mission of making markets function better. It is majority owned by S&P Global Inc., a leading provider of transparent and independent ratings, benchmarks, analytics, and data to the capital and commodity markets worldwide.

CRISIL is India's foremost provider of ratings, data, research, analytics, and solutions with a strong record of growth, culture of innovation, and global footprint.

It has delivered independent opinions, actionable insights and efficient solutions to over 100,000 customers through businesses that operate from India, the U.S., the U.K., Argentina, Poland, China, Hong Kong, and Singapore.

For more information, visit www.crisil.com

Disclaimer and Copyright

This Document is prepared by Crisil Coalition Greenwich, which is a part of Crisil Ltd, a company of S&P

Global. All rights reserved. This Document may contain analysis of commercial data relating to revenues, productivity and headcount of financial services organisations (together with any other commercial information set out in the Document). The Document may also include statements, estimates and projections with respect to the anticipated future performance of certain companies and as to the market for those companies' products and services.

The Document does not constitute (or purport to constitute) an accurate or complete representation of past or future activities of the businesses or companies considered in it but rather is designed to only highlight the trends. This Document is not (and does not purport to be) a comprehensive Document on the financial state of any business or company. The Document represents the views of Crisil Coalition Greenwich as on the date of the Document and Crisil Coalition Greenwich has no obligation to update or change it in the light of new or additional information or changed circumstances after submission of the Document.

This Document is not (and does not purport to be) a credit assessment or investment advice and should not form basis of any lending, investment or credit decision. This Document does not constitute nor form part of an offer or invitation to subscribe for, underwrite or purchase securities in any company. Nor should this Document, or any part of it, form the basis to be relied upon in any way in connection with any contract relating to any securities. The Document is not an investment analysis or research and is not subject to regulatory or legal obligations on the production of, or content of, investment analysis or research.

The data contained in the Document is based upon a particular bank's scope, which reflects a bank's data submission, business structure, and sales revenue Reporting methodology. As a result, any data contained in the Document may not be directly comparable to data presented to another bank. For franchise benchmarking, Crisil Coalition Greenwich has implemented equal ranking logic on aggregate results i.e., when sales revenues are within 5% of at least one competitor ahead, a tie is shown and designated by = (where actual ranks are shown). Entity level data has no equal ranking logic implemented and therefore, on occasion, the differences between rank bands can be very close mathematically.

The data in this Document may reflect the views reported to Crisil Coalition Greenwich by the research participants. Interviewees may be asked about their use of and demand for financial products and services and about investment practices in relevant financial markets. Crisil Coalition Greenwich compiles the data received, conducts statistical analysis and reviews for presentation purposes to produce the final results.

THE DOCUMENT IS COMPILED FROM SOURCES CRISIL COALITION GREENWICH BELIEVES TO BE RELIABLE. CRISIL COALITION GREENWICH DISCLAIMS ALL REPRESENTATIONS OR WARRANTIES, EXPRESSED OR IMPLIED, WITH RESPECT TO THIS DOCUMENT, INCLUDING AS TO THE VALIDITY, ACCURACY, REASONABLENESS OR COMPLETENESS OF THE INFORMATION, STATEMENTS, ASSESSMENTS, ESTIMATES AND PROJECTIONS, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARISING OUT OF THE USE OF ALL OR ANY OF THIS DOCUMENT. CRISIL COALITION GREENWICH ACCEPTS NO LIABILITY WHATSOEVER FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE OF ANY KIND ARISING OUT OF THE USE OF ALL OR ANY OF THIS DOCUMENT.

Crisil Coalition Greenwich is a part of Crisil Ltd., an S&P Global company. ©2025 Crisil Ltd. All rights reserved.