

Payments Technology - Deep-Dive Client Experience Study

May 2, 2023

Executive Summary:

More than a quarter of the world's commercial payments and almost 30% of receivables now flow through nonbank or fintech alternative payment platforms.

Methodology:

In December 2022, Coalition Greenwich interviewed 704 commercial and corporate businesses globally about their mix of payments providers as well as key priorities when choosing where to allocate future business.

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